

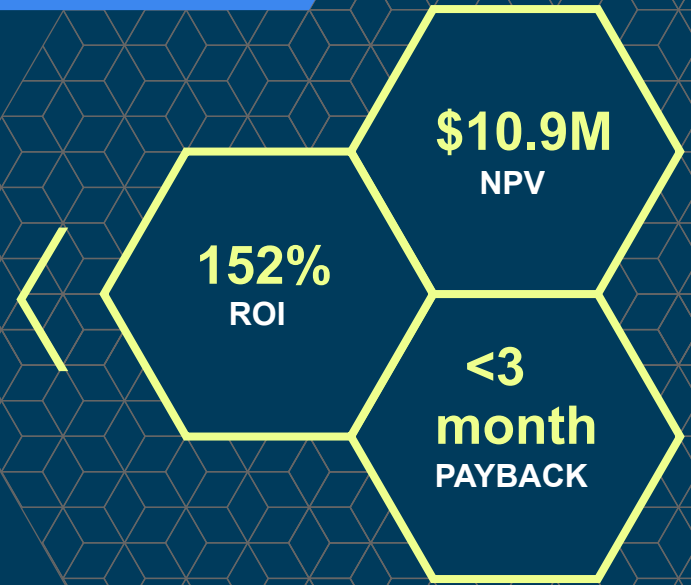
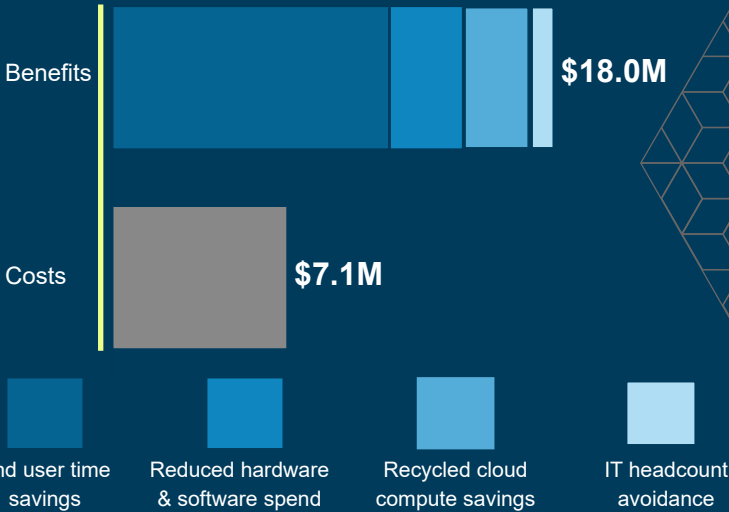
The Total Economic Impact™ Of VMware End User Computing

FORRESTER®

Through a customer interview, Forrester concluded that VMware End User Computing has the following three-year financial impact.

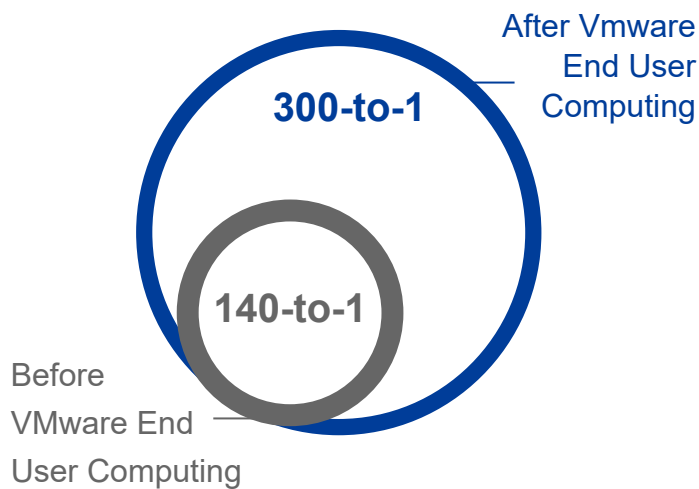
FINANCIAL SUMMARY

Three-year risk-adjusted



VMWARE END USER COMPUTING BY THE NUMBERS

The interviewed organization reduced their mean time to resolve and improved their IT support staff ratio.



VOICE OF THE CUSTOMER

“Our goal is not to provide a desktop, it’s to make the end user more productive. It’s to deliver on a request when they ask for it. To get them back up and running anytime they need a resolution quickly and to provide a desktop that is super responsive.”

“We were able to consolidate all our disparate tools we had to piece together to get the same functionality. We’re able to bundle it together with one VMware package, and not only receive them in the same environment, but they also cost half a million dollars less a year.”

VP of IT client services,
Financial services



Read the full study

This document is an abridged version of a case study commissioned by VMware titled: The Total Economic Impact Of VMware End User Computing, April 2019.

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